

Our commitment to you

We're really looking forward to welcoming you to Broadgate Park this Summer. We are aware it's a difficult time for our new and existing students, so we want to make a commitment to you choosing to live with us in 2020-21.

Onsite Staff & Services



There is always someone onsite to listen to any issues you are having. Reception is open 24 hours a day, every day. The University has a Warden and Tutors onsite who can help out with welfare issues. Maintenance and Housekeeping teams are here to ensure the site stays clean, tidy and in working order.

Changes to your course start date



We have been working closely with the University of Nottingham to respond to any changes to your academic course for 2020-21 and we will manage those changes with you.

Visas & Travel Plans



If you have any concerns about any travel restrictions please contact us at broadgatepark@upp-ltd.com to discuss with our dedicated Accommodation Services Team.

Entry requirements



In the event that you do not reach the required level of entry to The University of Nottingham please let us know as soon as possible. We will verify the details and cancel your booking with no costs to you.

Payment



No payment is expected until early September, including your accommodation deposit. [Click here](#) for details on payment requirements.